

# FULL FRAME DOCUMENTARY FILM FESTIVAL Durham, NC | April 5 – 8, 2018

## Welcome to Full Frame 2018!

We are excited to have you join us as a volunteer!

The Full Frame Documentary Film Festival is an annual international event dedicated to the theatrical exhibition of nonfiction cinema. Each spring, Full Frame welcomes filmmakers and film lovers from around the world to historic downtown Durham, North Carolina, for a four-day, morning-to-midnight array of nearly 100 films, as well as discussions, panels, and Southern hospitality. Set within a few city blocks, the intimate festival landscape fosters community and conversation among filmmakers, film professionals, and the public.

This year, Full Frame is celebrating its 21<sup>st</sup> anniversary. We appreciate your commitment to the festival. Being a part of Full Frame means being part of something very special. By joining our volunteer team, you are now part of that legacy.

As you spend time with us this spring, we want you to have fun, meet new friends and see some great films. This is a festival, so smile, laugh and please go out of your way to make guests (and your fellow volunteers) feel at home.

Most important, thank you for volunteering your time, energy, and passionate spirit!

## HOW THE FESTIVAL IS ORGANIZED

Full Frame has nearly 100 films and events over the 4-day event. Films are divided into 4 categories: NEW DOCS, Invited, Thematic, and Tribute.

**NEW DOCS** is the largest of the categories and includes short and feature length docs. Films in this section are in competition and are eligible for one or more awards distributed at the Awards Barbecue on Sunday. All NEW DOCS films are eligible for the Audience Award. Which is voted on by the audience using paper ballots.

**Invited** films are not in competition and may have an extended Q&A conversation following the screening (ex: Opening Night Film).

Films in the **Thematic** Program are curated by a specific filmmaker and share a common theme. Full Frame 2018's Thematic Program will delve into the fascinating genre of true crime with films curated by filmmaker [Joe Berlinger](#).

Films in the **Tribute** Program represent both new and older works by the Tribute recipient. Thematic and Tribute films are also not in competition. [Jehane Noujaim](#) is this year's Tribute recipient.

**Conversations** or panel discussions take place in our Speakeasy venue (located in The Durham Hotel). These conversations are crafted around a specific theme and panelists include filmmakers and industry professionals. Speakeasy conversations are free and open to the public. No ticket required.

**Garrett Scott Documentary Development Grant** selects 2 first time filmmakers to show their works-in-progress at Full Frame. This event is usually paired with a past recipient's feature film.

**School of Doc** students from our 5 week summer doc camp discuss their experience and screen their final film project. This event is free and open to the public. No ticket required.

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### WHAT EVERYONE SHOULD KNOW

Only single and Last Minute Line tickets are available for purchase during the festival. A list of ticket prices is below. Tickets are available online and in the Festival Box Office until sold out or 2 hours prior to show time. Last Minute Line tickets are cash only, based on availability and are first come, first served.

### TICKET PRICES

**Film tickets: \$16** (\$14 for students, educators, Duke staff + faculty, military, police + fire personnel, and seniors (65+); ID required)

**Last Minute Line: \$15** (cash only, first come-first served)

NOTE: Passes are not sold at the festival.

### FESTIVAL BASICS

**When is the festival?** Thursday, April 5<sup>th</sup> through Sunday, April 8, 2018

**Where are films screened?** There are 8 film screening venues: *The Carolina Theatre* (Cinemas 1 + 2, Fletcher Hall); *Durham Convention Center* (Cinemas 3 + 4); *Durham Arts Council* (PSI Theater); *American Tobacco Campus* (Full Frame Theater); *Durham Central Park* (Outdoor screenings)

**What time do films start?** Films start around 10am all 4 days of the festival.

**How do I know when and where a film is playing?** The 2018 film schedule can be found online ([www.fullframefest.org](http://www.fullframefest.org)) on March 15.

**When should attendees arrive?** We recommend arriving 1-hour prior to show time. Seating begins 30 minutes prior to show time.

**Where can attendees pick up their pass, ticket package, or Will Call tickets?** *Pass purchasers, filmmakers, patrons, first team, and VIPs* can pick up their pass and reserved tickets at **Pass Pick Up** located in Festival Headquarters (Durham Convention Center, 301 W. Morgan Street). HOURS: WED 2 to 7pm; THU 9am to 8pm; FRI–SAT 9am to 9pm; SUN 9am to 5pm.

*Members of the press* can pick up their pass in the **Press Lounge** located on the 3<sup>rd</sup> floor of the Carolina Theatre (309 W. Morgan Street). HOURS: THU-SAT 9am to 7pm; SUN 9am to 5pm.

*Ticket package purchasers and Will Call* tickets can be picked up in the **Festival Box Office** located in Festival Headquarters (Durham Convention Center, 301 W. Morgan Street). HOURS: WED 2 to 7pm; THU 9am to 8pm; FRI–SAT 9am to 9pm; SUN 9am to 7pm.

*Volunteers* can pick up their pass and reserved tickets in the **Volunteer Lounge** located on the 2<sup>nd</sup> floor of the Durham Armory (220 Foster Street). HOURS: TUE-WED 5 to 8pm; THU-SUN 7am to 8pm.

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## ISSUES + EMERGENCIES

If you run into any problems with a guest while you are working, be polite and understanding and let the person know you will get the information they need. Then, contact your team leader or the appropriate festival staff member. There will be a list of phone numbers in the red binder at each location/venue. Full Frame Staff members will have black and white passes, which are easy to spot. The festival staff will be dealing with other issues that may be a priority, so please be patient. It may take a few minutes to get a response.

*If your problem is an emergency and requires medical assistance, please call 911 immediately.* An EMT, Fire Department representative, and 2 Durham Police officers are on site during the festival and can assist with many issues that do not require 911 services.

- **EMT & Fire Personnel:** Located on the ground floor (at the bottom of the stairs) inside the Carolina Theatre. Contact numbers can be found in the red book at each venue.
- **Police Officers:** Located in the Durham Convention Center (near the Festival Box Office) and outside on the Plaza (in front of the Carolina Theatre).

If you encounter any issues involving any type of **harassment** (from a guest, volunteer, contract, or staff member) while working, please notify your team leader and/or the volunteer coordinator. They will get in contact with a staff member to help resolve the problem.

## FESTIVAL PASSES + TICKET PACKAGES

Passes (except Press Passes), ticket packages, and Will Call tickets can be picked up at Festival Headquarters located in the Durham Convention Center. Ticket packages and Will Call tickets can only be picked up in the Festival Box office. Press Passes can only be picked up in the Press Lounge. **A photo ID is required to pick up your pass or ticket package.**

Passes are color coded based on venue line access (Blue or Green). All attendees in the Blue or Green Line must have a hard ticket, including pass holders. Passes (excluding Media Credentials) get unlimited free access through the Last Minute Line. Last Minute Line tickets are first come, first served and based on availability.

### BLUE LINE Access

Sunday Pass  
Fun Pass  
Flex Pass  
Fanatic Pass  
Makers Pass  
Doc Pass  
Event Staff Pass  
Fellows Pass  
Press Pass  
Volunteer Pass  
All Blue Line ticket holders

### GREEN LINE Access

Filmmaker Pass  
First Team Pass  
Patron Pass  
Priority Pass  
All Green Line ticket holders

### LAST MINUTE LINE Access

LML Pass  
All pass holders without a hard ticket  
All non-ticket holders

### Staff / Tech Pass

Access to ALL festival areas

### Hospitality Suite Access

Filmmaker Pass  
First Team Pass  
Patron Pass  
Press Pass  
Priority Pass

### Media Credential\*

\*No tickets; No Last Minute Line access; filming on site + Press Lounge access only

# FULL FRAME DOCUMENTARY FILM FESTIVAL

## Durham, NC | April 5 – 8, 2018

### SCREENING VENUES

**Carolina Theatre | 309 W Morgan St**  
Cinema 1 – 225 seats  
Cinema 2 – 50 seats  
Fletcher Hall – 1000 seats

**Durham Convention Center | 301 W Morgan St**  
Cinema 3 – 440 seats  
Cinema 4 – 385 seats

**Durham Arts Council | 120 Morris St**  
PSI Theater – 170 seats

**Durham Central Park | 501 Foster St**  
Outdoor screenings

**American Tobacco Campus | 320 Blackwell St**  
Full Frame Theater – 99 seats

### OTHER VENUES

**Carolina Theatre | 309 W Morgan St**  
Hospitality Suite (2<sup>nd</sup> floor), Press Lounge (3<sup>rd</sup> floor)

**Durham Armory | 220 Foster St**  
Opening Night Party, Awards Barbecue, Volunteer Lounge,  
Fellows Master Classes

**Durham Convention Center | 301 W Morgan St**  
Festival Headquarters: Festival Box Office + Will Call, Pass  
Pick Up + Info, Merch

**The Durham Hotel | 315 E Chapel Hill St**  
A&E IndieFilms Speakeasy

**Unscripted Durham | 202 N Corcoran St**  
Late Night Bash (The Patio)

**21c Museum Hotel | 111 N Corcoran St**  
Closing Night Party (Main Gallery)

### SERVICES

**Lost + Found** is located at Pass Pick Up.

**ATM'S** are located in the Marriott lobby and by the Durham Convention Center restrooms.

### OFFICIAL HOST HOTELS

**Marriott City Center**  
201 Foster St.  
Durham, NC 27701  
Connected to the Durham  
Convention Center and steps from  
the main festival site.

**21c Museum Hotel**  
111 N. Corcoran St.  
Durham, NC 27701  
A 2 min walk to the main festival  
site.

**Aloft Durham Downtown**  
345 Blackwell St.  
Durham, NC 27701  
A 6 min walk to the main festival  
site.

**The Durham Hotel**  
315 E. Chapel Hill St.  
Durham, NC 27701  
A 2 min walk to the main festival  
site.

**Unscripted Durham**  
202 N. Corcoran St.  
Durham, NC 27701  
A 2 min walk to the main festival  
site.

# FULL FRAME DOCUMENTARY FILM FESTIVAL

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### EVENTS + PARTIES

Here is a list of some of the many events that will take place at Full Frame during our 21<sup>st</sup> anniversary celebration.

#### CHAMPAGNE RECEPTION

**Date / Time:** Thursday, April 5 (6pm – 7:30pm)  
**Location:** Hospitality Suite (Carolina Theatre, 2<sup>nd</sup> FL)  
Hosted by Toast, Ponysaurus Brewing Co., Wine Authorities  
**BY INVITATION**

#### OPENING NIGHT PARTY

**Date / Time:** Thursday, April 5 (10pm – midnight)  
**Location:** Durham Armory (220 Foster St)  
Hosted by Café Parizade, Ponysaurus Brewing Co.  
Live Music by Carolina Soul  
**TICKET REQUIRED**  
(Filmmaker + Priority Pass holders do not need a ticket)

#### SPOTLIGHT HAPPY HOUR

**Date / Time:** Friday, April 6 (8pm – 9pm)  
**Location:** Unscripted Durham All Day Cafe (202 N Corcoran St)  
Hosted by Unscripted Durham  
**BY INVITATION**

#### LATE NIGHT BASH

**Date / Time:** Friday, April 6 (9pm – 11pm)  
**Location:** Unscripted Durham (202 N Corcoran St)  
Hosted by Unscripted Durham  
DJ and Cash Bar  
**FREE AND OPEN TO THE PUBLIC**

#### FILMMAKER PARTY

**Date / Time:** Friday, April 6 (10pm – midnight)  
**Location:** Fullsteam Brewery (726 Rigsbee Ave)  
Sponsored by Showtime Documentary Films  
Hosted by Fullsteam Brewery, Chirba Chirba  
Music by DJ Yammy  
**BY INVITATION**

#### SATURDAY NIGHT PARTY

**Date / Time:** Saturday, April 7 (10pm – midnight)  
**Location:** West End Billiards (601 W Main St)  
Sponsored by A&E IndieFilms  
Hosted by West End Billiards  
Music by Merge Records  
**BY INVITATION**

#### AWARDS BARBECUE

**Date / Time:** Sunday, April 8 (11:30am – 1pm)  
**Location:** Durham Armory (220 Foster St)  
Hosted by Giorgio's Hospitality Group  
Live Music by The Hushpuppies  
**TICKET REQUIRED**  
(Filmmaker + Priority Pass holders do not need a ticket)

#### CLOSING NIGHT PARTY

**Date / Time:** Sunday, April 8 (6pm – 8pm)  
**Location:** 21c Museum Hotel Main Gallery (111 N Corcoran St)  
Hosted by 21c Museum Hotel Durham, Merge Records  
DJ and Cash Bar  
**FREE AND OPEN TO THE PUBLIC**

### LIKE. POST. TWEET.

Stay connected throughout the festival by following us on Facebook, Instagram and Twitter. Don't miss out on live updates, cool photos, and Last Minute Line notifications.

**Facebook:** [facebook.com/fullframefest](https://www.facebook.com/fullframefest) | hashtag #fullframefest

**Instagram:** [instagram.com/fullframefest](https://www.instagram.com/fullframefest) @fullframefest | hashtag #fullframefest

**Twitter:** [twitter.com/fullframe](https://twitter.com/fullframe) @FullFrame | hashtag #fullframefest

# FULL FRAME

# DOCUMENTARY FILM FESTIVAL

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## FULL FRAME STAFF

### Director

Deirdre Haj

### Artistic Director

Sadie Tillery

### Programming Coordinator

Kate Rogers

### Programming Assistant

Sarah Darwiche

### Production Co-Director

Dan Partridge

### Production Co-Director

Lani Simeona

### Marketing Director

Michelle Benham

### Communications Manager

Chris Everett

### Senior Development Associate

Savannah Lennertz

### Development Assistant

Angie Potiny

## FESTIVAL STAFF

### Technical Director

Colin Kelley

### Technical Coordinator

Channing Duke

### Artist Services Coordinator

Jamie Webb

### Volunteer Coordinator and Assistant

Mary Russell, Leon Rice

## TEAM LEADERS

### Artist Services

Kaitlin Suggs

### Audience Award

Karin Schudel

### Cinema 1 +2

Brad Herring, Marge Yanker

### Cinema 3

Christina Arreola, Joel Schaer

### Cinema 4

Emma Gilmore-Cronin, Alix Towler

### Customer Service + Merch

Kourtney Varnum

### DAC / PSI Theater

Whitney Baker, Ariel Fielding

### Durham Central Park

Marc Maximov

### Fletcher Hall

Jeanette Gullede, James Sievert

### Full Frame Theater

Ben Locasio

### Green Team

Shannon Culpepper, Muriel Williman

### Hospitality Suite

Jamila Rene Davenport

### Media

Rahima Rahi

### Pass Pick Up + Info

Joe Keiholz, Sylvia Le Goff

### Plaza

Kerry Cantwell, Brittany Alston

### Production

Jennifer Hofmann, Taylor Minton, David Huber, Rob O'Connor

### Speakeasy

Rachael Fiorentino

### Special Events

Quadiriah McCullough

### Volunteer Lounge

Mary Russell, Leon Rice

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## VOLUNTEER INFO:

### WHERE TO PARK

Parking is very limited in downtown Durham, and there can be multiple events happening during Full Frame 2018. We encourage you to carpool, walk, bike, or take alternate forms of transportation. Most importantly, ARRIVE EARLY! Many downtown areas are under construction and lane/road closures may cause delays. For a map of nearby parking lots and garages, please visit: <https://www.fullframefest.org/parking-transportation/>.

### Volunteer Free Parking - Carmichael Building Lot (parking lot is behind building)

300 N Duke St (enter/exit off Fuller St, look for the magenta 'Volunteer Parking' sign at entrance)

THU – FRI (4/5-4/6): 5pm to 12:30am; SAT – SUN (4/7-4/8): 7am to 12:30am

Most street parking is free after 7pm (Mon-Fri) and on weekends. Be sure to read posted signs for restrictions.

### TRANSPORTATION SPONSORS

[GoDurham](#) provides bus service throughout Durham County 7 days a week. [GoTriangle](#) provides Raleigh to Durham and Chapel Hill to Durham bus services 7 days a week.

[LimeBike](#): Full Frame attendees can get a \$3 credit by using code LIMEBIKEFF (valid April 2-30, 2018). Park LimeBikes in designated areas only.

[Lyft](#): New users can use code FULLFRAME18 to receive \$5 off 2 rides! This code will work in [any city where Lyft operates](#)! The code can be redeemed by anybody new to Lyft in the 'Promos' section of the Lyft app.

Visit <https://www.lyft.com/invited/FULLFRAME18> to download the Lyft app.

### VOLUNTEER LOUNGE

All volunteers need to arrive at least 15 minutes before their assigned shift.

Please check in at the Volunteer Lounge when you arrive (located on the 2<sup>nd</sup> floor of the Durham Armory). The lounge will have coffee, soda, water, and snacks on hand for volunteers on duty. It's also a great place to meet fellow volunteers.

**Durham Armory** (2<sup>nd</sup> floor, 220 Foster Street)

HOURS: TUE – WED (4/3-4/4): 5 to 8pm; THU – SUN (4/5-4/8): 7am to 8pm

### WHERE TO PICK UP YOUR VOLUNTEER PASS + T-SHIRT

Volunteer passes and t-shirts can be picked up in the Volunteer Lounge. Tickets selected in advance will be included with your pass. If you were unable to select tickets in advance, a small selection of volunteer tickets will be available at the check in desk in the lounge. Ticket exchanges can also be done at the check in desk. **Volunteers are unable to obtain tickets in the Festival Box Office.**

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### VOLUNTEER SHIFTS

The festival takes place over 4-days (Thursday – Sunday). During that time, we ask that volunteers work a minimum of three 5-hour shifts. Shifts cannot be completed on the same day. In order to fill all available shifts, volunteers must have at least 2 days of open availability (especially April 4-8). Cinema volunteers must be available to work Friday and/or Saturday night.

### VOLUNTEER SCHEDULES

Volunteer schedules or available shifts will be posted on Shiftboard by your team leader 2 weeks prior to the start of the festival. To access your team's schedule or list of available shifts, login to Shiftboard and click on the **Calendar** link in the top menu.

### WHAT TO WEAR

Be sure to wear your Full Frame volunteer t-shirt, volunteer pass, and comfortable shoes for each shift! Your volunteer shirt and pass make you recognizable to festival attendees. As a Full Frame representative, please do not alter or redesign your shirt. NOTE - Be sure to bring another shirt if you plan on seeing a film or attending a special event before or after your shift.

### WHERE TO EAT

During your shift, drinks and snacks will be provided in the Volunteer Lounge. When not working, there are a number of nearby restaurant and eating options. Please see the festival program map or attached Durham Guide for details.

### ORIENTATION + TRAINING

MARCH 15, 2018: Team Leader Orientation

MARCH 22, 2018: Volunteer Orientation (New + Returning Volunteers)

MARCH 26, 2018: Team Training Day (primarily for non-cinema teams)

MARCH 29, 2018: Team Training Day (primarily for non-cinema teams)

APRIL 3, 2018: Team Training Day (primarily for cinema teams)

APRIL 4, 2018: Team Training Day (primarily for cinema teams)

### VOLUNTEER TICKETS

A limited number of tickets for most films and events will be available to volunteers. Remaining volunteer tickets will be available in the Volunteer Lounge. **Volunteers are unable to obtain tickets in the Festival Box Office.** There is a limit of 5 tickets per pass.

#### Duke University Box Office

Volunteer Ticket Redemption Starts: MARCH 26 at 11:00 AM

Volunteer Ticket Redemption Ends: MARCH 30

Online Link: <https://store.fullframefest.org/Online/default.asp>

By Phone: 919.684.444 (Mon-Fri 11am – 6pm)



# DURHAM GUIDE

April 5 – 8, 2018 | Durham, NC

## BARS + BREWS

### Alley Twenty Six

Cocktails & small plates  
320 E Chapel Hill St

### The Atomic Fern

Beer & board games  
108 E Parrish St

### Bar Virgile

Cocktails & small plates  
105 S Mangum St

### Bull City Burger and Brewery

Local beer & burgers  
107 E Parrish St

### Bull McCabes

Irish bar & restaurant  
427 W Main St

### Criterion

Beer & drinks  
347 W Main St

### Fullsteam Brewery

Local beer & games  
726 Rigsbee Ave

### Motorco Parts & Labor

Full bar & music venue  
723 Rigsbee Ave

### The Pinhook

Bar, music venue, fun times  
117 W Main St

### Ponysaurus Brewing Company

Local beer & outdoor deck  
219 Hood St

### Pour Tabroom

Serve yourself bar with 60+ taps  
202 N Corcoran St

### Surf Club

Bar, pool tables & bocceball  
703 Rigsbee Ave

### West End Wind Bar & Billiards

Wine, full bar & billiards  
601 W Main St

## COFFEE

### Beyu Caffè

341 W Main St

### Cocoa Cinnamon

Espresso, tea & pastries  
420 W Geer St

### The Durham Hotel

315 E Chapel Hill St

### Saladela Café @ Full Frame

Coffee, pastries, & wraps  
The Plaza

### Unscripted Durham

Coffee, pastries & small bites  
202 N Corcoran St

## RESTAURANTS

### ASIAN

#### Dashi

415 E Chapel Hill St

#### M Kokko + M Sushi

311 Holland St

### AMERICAN

#### Bar Virgile

105 S Mangum St

#### Bull City Burger and Brewery

107 E Parrish St

#### Bull McCabe's Irish Pub

427 W Main St

#### Counting House @ 21c

111 Corcoran St

#### Geer Street Garden

644 Foster St

#### Jack Tar and The Colonel's Daughter

Diner, restaurant, & lounge  
202 Corcoran St

#### Littler

110 E Parrish St

#### NanaSteak @ The Aloft

345 Blackwell St

#### Only Burger

359 Blackwell St

#### Piedmont Restaurant

401 Foster St

# DURHAM GUIDE

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## RESTAURANTS (cont)

### AMERICAN

**The Blue Note Grill**  
709 Washington St

**The Restaurant @ The Durham**  
315 E Chapel Hill St

### BISCUITS / DESSERTS / PASTRIES

**The Cupcake Bar**  
101 E Chapel Hill St

**Loaf**  
111 W Parrish St

**The Parlour**  
117 Market St

**Rise Biscuits & Donuts**  
401 Foster St

### FRENCH

**Rue Cler**  
401 E Chapel Hill St

### ITALIAN / PIZZA

**Mothers & Sons Trattoria**  
107 W Chapel Hill St

**Pizzeria Toro**  
105 E Chapel Hill St

**Pompieri Pizza**  
102 City Hall Plaza

### MEDITERRANIAN

**GHG @ Full Frame**  
The Plaza

### MEXICAN

**Dos Perros**  
200 N Mangum St

**Gonza Tacos Y Tequila**  
604 Fernway Ave

### SANDWICHES, SOUPS, SALADS

**Beyu Caffe**  
341 W Main St

**Lucky's Delicatessen**  
105 W Chapel Hill St

**Ninth Street Bakery**  
136 E Chapel Hill St

**Parker & Otis**  
112 S Duke St

**Toast**  
345 W Main St

### SEAFOOD

**Saltbox Seafood Joint**  
608 N Mangum St

**St. James Seafood**  
806 W Main St

### SOUTH AMERICAN

**Luna Rotisserie and Empanadas**  
112 W Main St

### TAPAS/SMALL PLATES

**Mateo Bar de Tapas**  
109 W Chapel Hill St

**Taberna Tapas**  
325 W Main St

**The Viceroy**  
335 W Main St

### SERVICES

**Buldega Urban Market**  
Groceries, beer & wine  
104 City Hall Plaza  
919.680.4682

**Duke Regional Hospital**  
3643 N Roxboro Rd  
919.470.4000

**Durham Convention & Visitors Bureau**  
212 W Main St, Ste 101  
919.687.0288

**Gurley's Pharmacy**  
114 W Main St  
919.688.8978

**The Retreat at Brightleaf**  
Massage & day spa  
805 W Morgan St  
919.381.5342